

Case study

Pharma / RAS Service
(Remote Access Service)

How a leading pharmaceutical company significant reduced complexity and total costs for the RAS Service (Remote Access Service) for all mobile users.

Business situation

To many different service provider in the area „Remote Access Service“ where involved in the process.

Administrative overhead and insufficient user satisfaction.

Processes where not decribed.

Process was running but with high- risks.

The Software- and Hardware components where not consolidated.

To many technologies, to many service providers.

Goals

Redesign the RAS Service (Remote Access Service) process to set up a solution for delivering a Remote Access Service covering all elements which are necessary to deliver a simple and secure solution for the mobile users.

Procedure action

XXX

benefits results

Significant reduced data risks through a robust process, state-of- the art technology and mandatory education of the mobile users. Reduced number of involved parties.